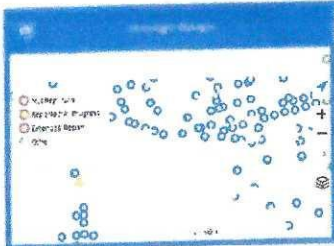# Streetlight Out?

Reporting an Issue Is as Easy as 1, 2, 3

A well-lit community is a safer community.
Our streetlight outage reporting tool makes reporting streetlight outages from your phone or computer easier than ever.

How to Report Streetlight Outages

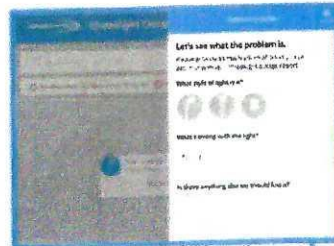### Step 1:
Visit streetlights.consumersenergy.com
Then enable your location, enter the address, or pan and zoom the map to find the light in need of repair.

Step 2:
Select the Streetlight to Report
After selecting, click on "Report Outage." If you don't find the light on the map, you may add a streetlight at that location by clicking on the streetlight icon with a plus sign. We will look into whether that light is maintained by us. Uploading a photo of the light can help our team pinpoint the issue.
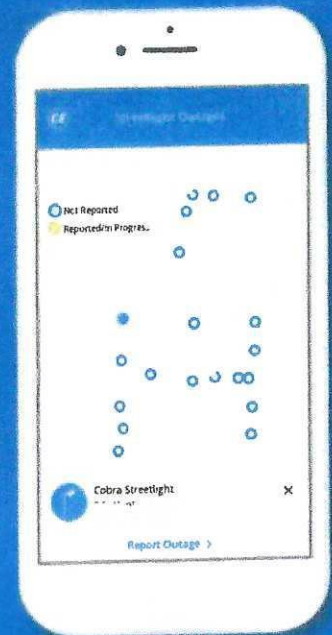
Step 3:
Add Details about the Streetlight Issue
Answer a few questions, provide your contact information and then click on "Submit Outage Report." Check the map anytime for status updates and to see other streetlight outages in your area.

We recommend using Microsoft Edge, Google Chrome or Safari browser.

For quick access to the tool, scan the QR code

Consumers Energy — *Count on Us®*

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